

IQOPTION group of undertakings/companies (hereunder the “**IQOPTION**”) is committed to protecting your personal information. IQOPTION will collect, process and use your personal data exclusively in compliance with the principles of Regulation (EU) 2016/679 of The European Parliament And of The Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (hereinafter the “**GDPR**”), the applicable local legislation as amended from time to time and any other legal and/or regulatory obligations.

## **How we use your personal information**

This privacy notice aims to let you know how and for what purposes IQOPTION uses, processes and looks after your personal information. Below we provide information about the processing of your personal data and the data protection rights you are afforded. The content and scope of the data processing are largely based on services that have been agreed with you.

For full details as to our policies and procedures and how we process and protect your personal details please refer to our [Privacy Policy](#).

## **Which data is processed and where does this data originate from**

We process personal data that we receive from you in the context of our business relationship. To the extent necessary and in order to provide our services we also process personal data that may also be obtained from publicly available sources.

Personal data, or personal information, means any information about an individual from which that person can be identified. It does not include data where the identity has been removed (anonymous data). We collect, use or otherwise process different types of personal information about you, depending on our engagement and the law, which may include:

1. First name and last name. Processing purposes: Affiliate identification;
2. Gender. Processing purposes: Marketing goals, provision of effective customer service;
3. Date of birth. Processing purposes: Affiliate age identification;
4. Identity. Processing purposes: KYC Scoring Processing – obtaining reasonably complete information about the subject for conducting financial transactions in order to prevent money laundering, financing of terrorism and tax evasion;
5. Residence address verifying document information. Processing purposes: KYC Scoring Processing – obtaining reasonably complete information about the subject for conducting financial transactions in order to prevent money laundering, financing of terrorism and tax evasion;
6. Residence address. Processing purposes: Affiliate residence identification;
7. Contact phone number and other means of communication (including messenger apps' user IDs). Processing purposes: Affiliate verification, provision of support services to the Affiliate, use for marketing purposes;
8. Email. Processing purposes: Identification of the Affiliate account, newsletters, use for marketing purposes;
9. Information on the Affiliate identified locale, i.e. a set of parameters that determine regional settings of the user interface, namely, residence country, time zone and the interface language of the Affiliate. Processing purposes: Identification of the Affiliate account, newsletters, use for marketing purposes;
10. Technical data that is automatically transmitted by the device through which the subject uses the Controller website, including the device's technical characteristics, IP address,

information in the cookies files that have been sent to the subject device, information about the subject browser, the operating system name and version, the date and time of access to the site, the requested pages' addresses. Processing purposes: Correct operation of the web application, mobile and desktop versions of the Controller application; monitoring of the Affiliate behaviour.

## **Who we disclose your personal data to**

We may disclose information that concerns you if we are legally required to do so and will always do so pursuant the provisions of the GDPR, applicable local legislation as amended from time to time as well as any other relevant legislation.

We may disclose your personal data to other group entities or to third parties in order to comply with any legal obligation or in order to enforce or apply our terms and conditions and other agreements and/or based on your instructions. Indicatively such parties may include, inter alia:

1. N.S. NEWLINE SERVICES LIMITED – a legal entity registered in accordance with the applicable law of the Republic of Cyprus, state registration number HE 355432, address: Tassou Papadoupoulou, 6, Flat/Office 22, Agios Dometios, 2373, Nicosia, Cyprus.
2. NEXTCORNER SERVICES LIMITED – a legal entity registered in accordance with the applicable law of the Republic of Cyprus, state registration number HE 359723, address: Tassou Papadoupoulou, 6, Flat/Office 22, Agios Dometios, 2373, Nicosia, Cyprus.
3. IQOPTION SOFTWARE LLC – a legal entity registered in accordance with the applicable law of the Russian Federation with the main state registration number (OGRN) 1137847428267, address: 195112, St. Petersburg, 64B Malookhtinskiy prospekt, office 25H.
4. Cyprus Securities and Exchange Commission, [www.cysec.gov.cy](http://www.cysec.gov.cy) (hereinafter – “CySEC”);
5. LexisNexis, [www.lexisnexis.com](http://www.lexisnexis.com)
6. Jumio, [www.jumio.com](http://www.jumio.com)
7. ComplyAdvantage, [www.complyadvantage.com](http://www.complyadvantage.com)
8. Centres for personal data processing and storing (data processing centres, data centres) such as:
  1. Webzilla.
  2. IPTP.
  3. Rackspace.
9. State authorities authorized to receive personal data and/or auditors and/or consultants and/or accountants and/or notaries and/or lawyers (if necessary).

Where the party to whom we share your personal information is a legal entity, we hereby affirm that we will take all reasonable steps and/or actions to confirm that the employees and/or representatives of such a third party will execute their duties in accordance with the highest industry standards and will comply with all provisions and requirements of the provisions of this Privacy Notice and the local laws and regulations on the protection of personal data (as amended from time to time) and GDPR and any legislation to success it or complement it.

## **Why we process your data (the purpose of the processing) and on what legal basis**

We process the aforementioned personal data in compliance with the provisions of GDPR and

the applicable local legislation as amended from time to time in accordance with the below legal justifications:

1. Complying with our legal and regulatory obligations, such as compliance with anti-money laundering legislation, the Markets in Financial Instruments Directive II (MiFID II) of January 03, 2018, the Law regarding the provision of investment services, the exercise of investment activities, the operation of regulated markets and other related matters (87(I)/2017;
2. Performing our duties and/or obligations and exercising our rights under our business relationship, such as communicating with you with regards to updates to our products, services and/or marketing guidelines;
3. Safeguarding our legitimate interests.

## **How long we keep your personal information**

We will keep your personal information for as long as we maintain our business relationship. Upon termination of our business relationship we will maintain your data in compliance with our legal and regulatory obligations for a period of 5 to 7 years.

At the expiration of data retention time the data is erased by irreversible destruction and/or is anonymised.

## **Data transferred to a country outside the European Union**

GDPR and the applicable local legislation as amended from time to time prohibits the transfer of personal information outside the European Economic Area ("**EEA**") unless specific requirements are met for the protection of that personal information.

Data will only be transferred to countries outside the EU or the EEA (i) it is required by law; or (ii) if necessary in order to perform our obligations and/or exercise our rights arising from our business relationship; (iii) to protect our legitimate interests, or (iv) if you have granted us your consent and/or instructed us to do so.

Please note that if service providers in a third country are used, all reasonable and practicable measures will be taken to ensure that they will comply with the data protection level in Europe in accordance with the GDPR.

Any transfers to parties located outside the European Union will be in line with the legal and regulatory provisions of the GDPR and applicable local legislation as amended from time to time.

## **What data protection rights you have**

The following are the rights you have pursuant to the provisions of the GDPR and the applicable local legislation (as amended from time to time) in relation to the data protection:

- Request access to your personal data (commonly known as a "data subject access request").
- Request correction of the personal data that we hold about you. This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us.
- Request erasure of your personal data. This enables you to ask us to delete or remove personal data where there is no good reason for us continuing to process it. Please note however that we may not always be able to comply with your request of erasure for

specific legal reasons which will be notified to you, if applicable, at the time of your request. In such a case, your data will be stored but not processed until the expiration of the retention obligation.

- Subject to the legal basis on which the processing activity is based, you may object to the processing of your personal data. Please note that in some cases, we may have compelling legitimate grounds to process your information which we need to comply with.
- Request restriction of the processing of your personal data (a) if it is not accurate;(b) where processing may be unlawful but you do not want us to erase your data; (c) where you need us to hold the data even if we no longer require it; or (d) where you may have objected to our use of your data but we need to verify whether we have overriding legitimate grounds to use it.
- Request the transfer of your personal data to you or to a third party.

Note that we may charge you with an administrative fee, in cases where requests are deemed manifestly unfounded or excessive, in particular, because of their repetitive character.

## **If you choose not to give your personal information**

In the context of our relationship we may need to collect personal information by law, or under the terms of a contract we have with you. Without this data, we may, in principle, not be in a position to close or execute a contract with you.

If you choose not to give us this personal information, it may delay or prevent us from entering into a business relationship with you and/or meeting our obligations.

Any data collection that is optional would be made clear at the point of collection.

## **To what extent we carry automated decision-making and profiling**

In establishing and carrying out a business relationship, we generally do not use automated decision-making. If we use this procedure in individual cases, we will inform you of this separately.

## **Who is responsible for the data processing and who you can contact**

**The entity responsible for your data processing is:**

IQOPTION EUROPE LTD

33, Agios Athanasios, Yiannis Nicolaidis Business CT, 4101 Limassol, Cyprus

**The data protection officer contact details are:**

IQOPTION Group

Email: [dpo@iqoption.com](mailto:dpo@iqoption.com); or

If you have any questions, or want more details about how we use your personal information, you may contact us at the above contact details and we will be happy to provide you with further details.

## **Lodging a complaint**

Please let us know if you are unhappy with how we have used your personal information. You can contact us as noted above. If you are not satisfied by our reply, you also have the right to

complain to the Cyprus Data Protection Commissioner.

## **Data Security**

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorized way, altered or disclosed. In addition, we limit access to your personal data to those employees, who have a business need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

## **Changes to our privacy policy**

We reserve the right to modify our Privacy Policy from time to time. Any such modifications will be posted on our website.